





Crystal Judson
Family Justice Center

ANNUAL REPORT

2023

Dear Friends of the Crystal Judson Family Justice Center:

Hello Friends,

It is amazing to look back on a year's worth of work and recall the incredible amount of change that we experienced while providing the caring services we do to our clients. We experienced a lot of change in 2023. Even amidst this, we prided ourselves on providing a high level of care, ensuring that even though we were experiencing transition, the community could still rely on us. Our staff providing direct services looks completely different than it did even two years ago. I am so proud of the work our team does on a daily basis, and their hard work is constantly reinforced by the client feedback that we receive.

The makeup of our Executive Board changed at the end of 2023 as well. We said goodbye to Tacoma City Councilmember John Hines and welcomed Tacoma City Councilmember Jamika Scott. Lois Bernstein retired from her Senior Vice President position at MultiCare Health System. While we are excited for her next adventure, we will miss her support both in leadership and financially. Filling those difficult shoes is Jenn Pingul, Senior Clinical Programs Manager at Cambia/Regence Blue Cross/Blue Shield. We extend our heart-felt thanks to all who currently or formerly have served on our Board.

We have also been on the road sharing our expertise and experiences from our 17 years of service to the community. Locally, we had the opportunity to present at Breaking Barriers, a domestic violence conference for first responders in Pierce County, and jointly with Northwest Immigrant Rights Project to advocates regarding best practices in advocacy when immigration needs arise. We co-presented with Tacomaprobono in the statewide Access to Justice Conference sponsored by the Washington State Bar Association. At this conference, we discussed our partnership and collaboration around best practices, providing holistic wraparound care for survivors engaged in the civil legal system, the success of our legal partnership, and how it is a scalable model. In addition to local and regional presentations, we also had the opportunity to participate on a panel at the Alliance for Hope International Conference in San Diego, discussing best practices when working with survivors experiencing the overlap of DV and Substance Use Disorder.

I hope you enjoy reviewing our activities from 2023. We look forward to doing incredible work in 2024!

Craig Roberts, Director
Crystal Judson Family Justice Center

2023 CJFJC EXECUTIVE BOARD



Sarah Rumbaugh
2023 Board Chair
Tacoma City Councilmember



Jani Hitchen
2023 Vice Chair
Pierce County Councilmember



Lois Bernstein
VP Community Services
MultiCare Health Systems



Marty Campbell
Pierce County Councilmember



John Hines
Tacoma City Councilmember

COMMUNITY PARTNERS

Alliance for Hope International | Bonney Lake Police Department | Catherine Place | COT Neighborhood & Community Services Department | DSHS-Division of Child Support | Department of Social and Health Services | Exodus Housing | Fircrest Police Department | JBLM Family Advocacy Program | Kindred Souls Foundation | Korean Women's Association | Lakewood City Attorney's Office | Lakewood Police Department | Mi Centro | Milton Police Department | MultiCare Health System | MultiCare SUD Unit | MultiCare Behavioral Health | New Day | Northwest Immigrant Rights Project | Northwest Justice Project | Oasis Youth Center | Our Sisters' House | Pacific Lutheran University | Pierce College | Pierce County Animal Control | Pierce County Commission Against Domestic Violence | Pierce County Prosecutor's Office | Pierce County Sheriff's Department | Pierce County Superior Court Clerk's Office | Puyallup Police Department | Rapid Save Investigation (RSI SANE Nurses) | Rebuilding Hope | Tacoma Animal Control | Tacoma Family Medicine | Tacoma Police Department | TeamChild | Tacomaprobono | Thurston County FJC/Family Support Center of the South Sound | TPC Health Dept | Virginia Mason Fransican Health | University of Puget Sound | University Place Police Department | UWT | Washington State Coalition Against Domestic Violence | Washington State University | Washington Trafficking Prevention | YWCA | VOICES | Veteran's Association

MISSION

Partnering with survivors to heal pasts and build futures.

VISION

To work in partnership with survivors, professionals, and community to break down barriers, advocate for equitable practices, which promote safety and access for ALL survivors and to create a haven where needs are met, children are protected, violence stops, families begin to heal and thrive and hope is realized.

CJFJC PROGRAMS

Our work is done with 7 onsite community partners and over 39 co-located professionals. Domestic Violence impacts all realms of a survivor's life. With that in mind, we designed our 8 programs to disrupt the different spokes of the power and control wheel

HelpLine - Trained advocates and volunteers assist survivors, community members and other professional callers with safety planning, DV education and referrals, to increase access to information and knowledge in our community.

Survivor Wellbeing - Survivors are provided ongoing care in their journey of healing through support groups and other peer support services.

Emergency/Victim Support Services - provides emergency stop gap services to survivors and their children such as food, toiletries, diapers/wipes, menstrual products, transportation and pet supplies.

Community Advocacy - Survivors meet with a trained confidential community advocate to develop safety plans, receive DV education and identify options to connect to other services at the FJC and in the community.

Outreach - This program supports a healthier community by providing education to help build awareness around domestic violence and increase knowledge of services. This program also includes advocates calling out on domestic violence police reports to see what help looks like to survivors.

Criminal Justice Services - Survivors can access the Pierce County Prosecuting Attorney's Domestic Violence Division and the Pierce County Sheriff's Domestic Violence Unit.

Protection Order/ Legal Program - Working with an advocate, survivors have same day access to file for a domestic violence protection order and are provided in-depth education on how to incorporate it into their larger safety plan. This program partners with local legal programs to address survivors' civil legal needs including direct referrals to Tacomaprobono's Family Safety Project to support clients with family law and protection orders, Northwest Justice Project for protection order and other civil legal needs, and Northwest Immigrants' Rights Project to support survivors with immigration needs.

Financial Services - Provides direct onsite access to safety net services including DSHS and DCS, along with support in applying for Crime Victim Compensation.

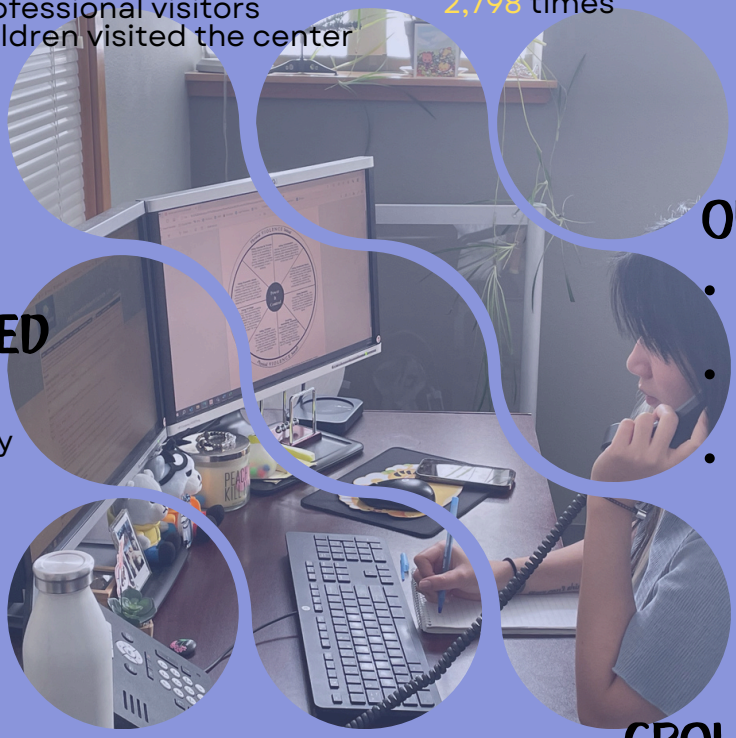
2023 STATISTICS

ONGOING CLIENT CARE

- 6,372 HelpLine calls were answered by a team of 7 advocates
- Advocates provided follow up care through phone & email 2,957 times
- 144 Protection Orders were filed onsite
- Emergency stop gap care (transportation, diapers, wipes, food & toiletries) was provided 2,798 times

VISITS

- 1,602 client visits to the center
- 709 professional visitors
- 348 children visited the center



OUTREACH

- Provided outreach 2,579 times on police reports & strangulation forensic exams
- Presented 80 times in the community to over 1,000 individuals
- FJC made 200 strangulation forensic exam kits which were distributed to 16 hospitals in Pierce and South King County

WHO WE SERVED

- 94.2% Female
- 5% Male
- 0.8% Non-Binary

EDUCATION & TRAINING

- Our team participated in 500+ hours of training
- We opened 11 staff meetings to community partners and on average 6 agencies attended

GROUPS

- In partnership with Money W!se and the San Diego Literacy Center, we provided 17 sessions of financial literacy to support survivors in their ongoing financial independence
- CJFJC hosted 2 workshops presented by South Sound Outreach to support financial literacy and resume building
- CJFJC provided 6 rounds of support groups for survivors and for survivors experiencing the overlap of IPV and substance use disorder

COMMUNITY PARTNERSHIPS

Pierce County Sheriff's Department

190 cases were assigned to the PCSD DV unit which is comprised of 3 Detectives and 1 Detective Sergeant

DCS/DSHS

DCS and DSHS started back onsite one day a week. This partnership helps survivors connect to food, TANF, child support and other DSHS needs while onsite.

Tacomaprobono

Tacomaprobona and the CJFJC have continued to partner to support survivors with their civil legal needs. Through this partnership, TPB Family Safety Project has supported 175 CJFJC clients with family law needs.

Pierce County Prosecuting Attorney's Office

Supported 2,126 survivors in criminal cases

Voices Committe

Our Voices Committe met 11 times to inform the work we do and get survivor feedback

Kindred Souls Foundation

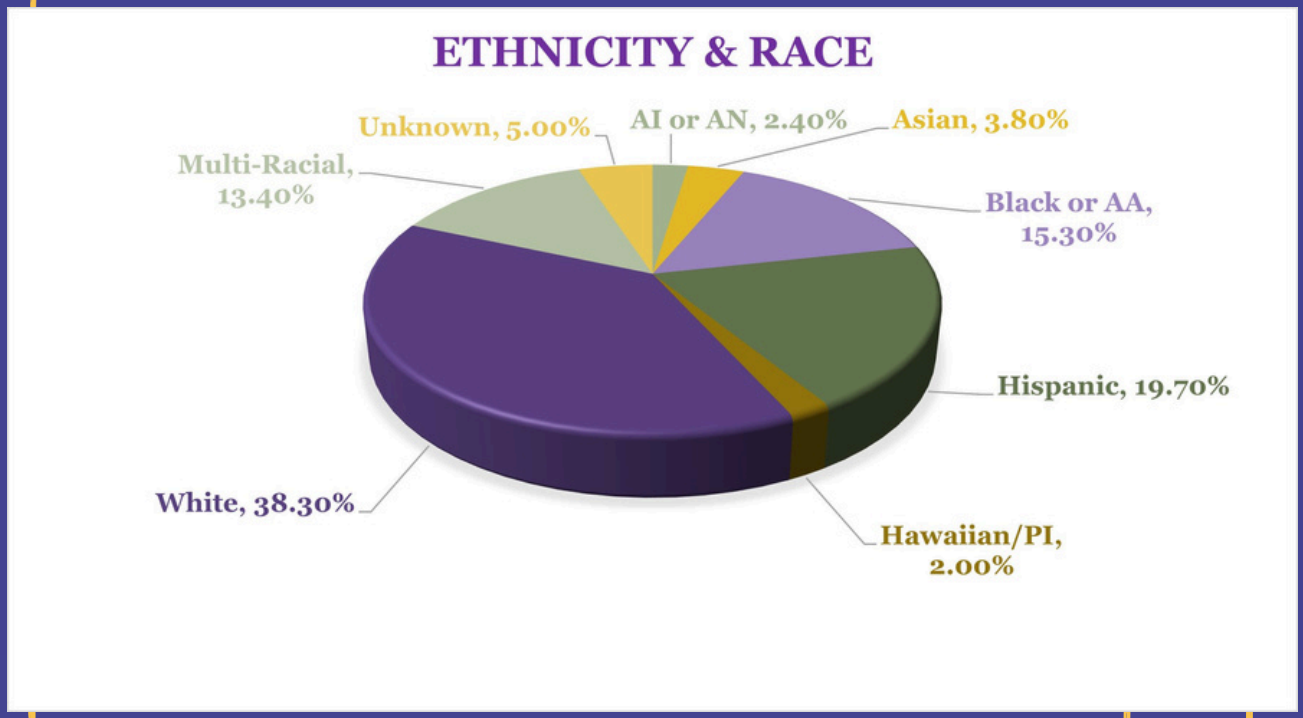
KSF and the CJFJC have partnered together since 2018 to support survivors and their pets. This includes pet supplies, spaying/neutering and rehoming for safety.

Volunteers & Interns

Volunteers and Interns dedicated 2,040 hours to support survivors. This included spiritual support, providing outreach calls, tabling events, organizing donations, answering the HelpLine and other client care

"I truly appreciate my advocate's hospitality and for not judging me. I felt safe and I truly thank God for this center. This was a ray of hope for me. I dont feel so overwhelmed. Thank you so so much!"

DEMOGRAPHICS





FUNDING SUMMARY

Donations	Local Government Funding	Grants
70,878	1,201,204	296,048

OUTCOMES

- 82% of clients identified a safety plan
- 87.5% of clients identified they felt better able to handle their situation
- 99.5% of clients identified that after their visit they knew how to connect to the CJFJC and other resources in the community for support

2023 DONORS

Abigail McLane
Alison Swennumson
Andrew Scott
Anna Hughes
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Bayview Community
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Zachary Wiren

We strive to ensure that all 2023 donors are recognized in this report and apologize for any errors or omissions