

Crystal Judson

Family Justice Center

2018 ANNUAL REPORT



LETTER FROM THE BOARD CHAIR & CENTER DIRECTOR

Bill Gates once said, "Our success has really been based on partnerships from the very beginning." We couldn't agree more with his sentiment. That is why, in 2018, the Crystal Judson Family Justice Center (CJFJC) continued to seek collaborative relationships across many disciplines.

As of this year, we maintain partnerships with 35 different agencies, both on-site and off. These collaborations benefit both our clients and the community as a whole. A prime example are our new partnerships around medical services. We created new collaborations around domestic violence victims and substance abuse with a new program created by Good Samaritan Behavioral Health, which has also given us the opportunity to receive a technical assistance grant from the International Alliance for Hope. We are also working closely with two major local medical providers, training their new physicians around domestic violence and the services available in our community.

We continued to grow our partnerships in the law enforcement community, adding the Tacoma Police Department to the list of law enforcement agencies that the CJFJC supports by performing outreach to domestic violence victims who have reached out to the police for help. Our philosophy is that if a victim reaches out for help, why wouldn't we want to reach out to them to offer further help and support?

We have accomplished much since opening in 2005, but so much more is still to be done. We will continue to work collaboratively with our partners to ensure that the services we provide meet the needs of our clients. We will also continue to inform and educate our community members about domestic violence and why it is the responsibility of each of us to work toward the day when family violence is no longer tolerated in our society.

Ever grateful for the support of our partners, funders and friends, please know that our commitment to the CJFJC mission is strong. Together we will continue to provide the exceptional service and support that our clients have come to expect, while always looking to expand our partnerships to include more of the vital services our clients need.



Rick Talbert
Pierce County Council Member
Chair, Crystal Judson Family Justice Center Executive Board



Craig Roberts
Executive Director
Crystal Judson Family Justice Center



Rick Talbert, Chair
Pierce County Councilmember
2010 to 2018



Connie Ladenburg
Pierce County Councilmember
2017 to Present



Lois Bernstein, Senior VP
Community Services
MultiCare Health Systems
2011 to Present



Catherine Ushka
Tacoma City Council
2018 to Present

Crystal Judson Family Justice Center Executive Board



Robert Thoms
Tacoma City Council
2014 to Present

COMMUNITY PARTNERSHIPS

Alliance for Hope International • Associated Ministries • Bonney Lake P.D. • Catherine Place • City of Tacoma Neighborhood & Community Services Department • Community Health Care • Day One Washington • Department of Child Support • Department of Social & Health Services • Fircrest P.D. • Good Samaritan Behavioral Health • JBLM Family Advocacy Program • Kindred Souls Foundation • Korean Women's Association • Lakewood P.D. • Milton P.D. • National Family Justice Center Alliance • Our Sisters' House • Pacific Lutheran University • Pierce County Animal Control • Pierce County Prosecuting Attorney's Office • Pierce County Sheriff's Department • Pierce County Superior Court Clerk's Office • Pierce Youth Outreach • Puyallup P.D. • Rebuilding Hope/SACPC • Tacoma Animal Control • Tacoma Community College • Tacoma Family Medicine • Tacoma Police Department • Tacoma Probono • University of Puget Sound • University of Washington/Tacoma • University Place P.D. • Washington State Coalition Against Domestic Violence

CRYSTAL JUDSON FAMILY JUSTICE CENTER PROGRAMS

COMMUNITY ADVOCACY

Onsite crisis intervention services are available, on a drop-in basis, in a welcoming environment. Survivors meet with an advocate to develop safety plans, receive domestic violence education and identify options to connect to other services within the CJFJC and the community. Friends and family services offer victim's loved ones the opportunity to learn more about domestic violence and how to support their loved one.

MAKING A DIFFERENCE IN 2018

2,147

survivor visits
to the CJFJC

770

educational conversations on
strangulation and referrals to
medical services were
provided

98

friends and family members
were provided
supportive services

226

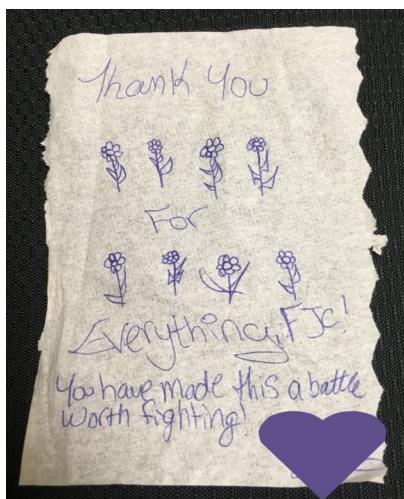
conversations about animal
safety and wellbeing

626

children visits to the
CJFJC

3,405

follow-up touches providing
ongoing support to survivors
in implementing their safety
plans and connecting to
housing, legal and health
services



PIERCE COUNTY DOMESTIC VIOLENCE HELPLINE

Advocates assist survivors, community members and other callers with safety planning, domestic violence education and referrals to services.

7,547 callers had real time access to advocates

Day One was utilized **229** times to connect survivors
and their children to emergency shelter

CRIMINAL JUSTICE SERVICES

At the CJFJC, victims of domestic violence can access the Pierce County Prosecuting Attorney's Domestic Violence Unit (both misdemeanor and felony) and the Pierce County Sheriff's Domestic Violence Unit.

The Pierce County Sheriff's Domestic Violence Unit provided investigation and follow-up on **3,599** domestic violence reports



Prosecuting Attorney Victim Witness Advocates provided support and education to **1,640** victims in criminal proceedings

LEGAL / PROTECTION ORDER

Survivors are able to work one-on-one with advocates, file for a domestic violence protection order at the CJFJC and receive in-depth education on how to incorporate the protection order into a larger safety plan. This program also provides court support in Domestic Violence Protection Order Court and assists survivors in coordinating the service of orders. Serving the civil legal needs of survivors, this program partners with Tacoma Probono to provide clients with access to legal clinics, limited representation in family law and protection order proceedings.

419

Temporary orders for protection were filed with assistance from advocates working from the CJFJC

555

Petitioners were provided court support

24

Legal Clinics Held for Survivors

SURVIVOR WELLBEING

Focuses on improving care, access and outcomes for survivors in our community. In 2018, survivors who accessed advocacy services at the Center reported the following outcomes:

95%

reported being able to access the services they needed

98%

reported they knew how to connect with services in the future

98%

reported feeling better able to handle their situation



COMMUNITY WELLBEING

Supports a healthier community by providing education to help build awareness around domestic violence and increase knowledge of services throughout the community.

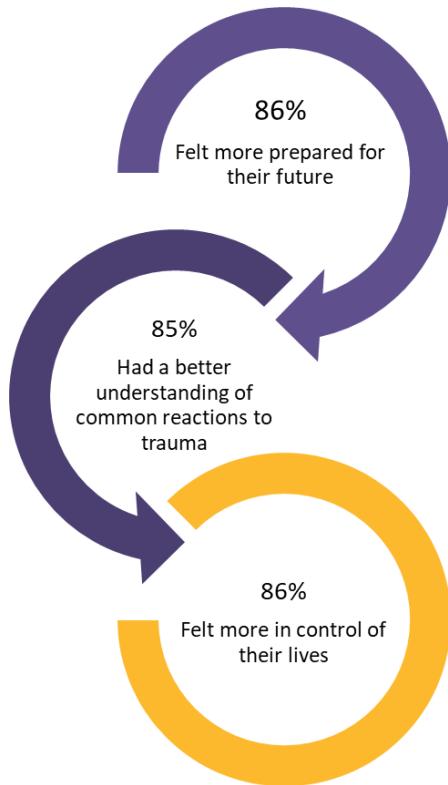
114 Presentations were attended by

2,135 community members

Presentations were provided throughout the community on topics including intimate partner violence, how to support a survivor and healthy relationships

1,115 Victims were provided outreach

Outreach advocacy was provided to people filing for protection orders in the Superior Court Clerk's Domestic Violence Protection Order Office and on police reports



COUNSELING AND SUPPORT GROUPS

Survivors are provided ongoing care in their journey of healing through support groups and one-on-one counseling. The CJFJC, in partnership with Good Samaritan Behavioral Health and Catherine Place, offer free, low barrier access to mental health care.

counseling and support group services were

accessed **379** times



COMMUNITY SUPPORT



Interns, volunteers and chaplains donated
2,988 hours to support survivors
at the CJFJC

Volunteer Chaplains provided caring
services to **638** survivors and their
companions



Winter Shop, supported 100%
by donations, served
59 survivors and **191**
children



Charitable grants and donations from
our community made it possible for
survivors to access food services at the

CJFJC **4,872** times



COMMUNITY PARTNERSHIP

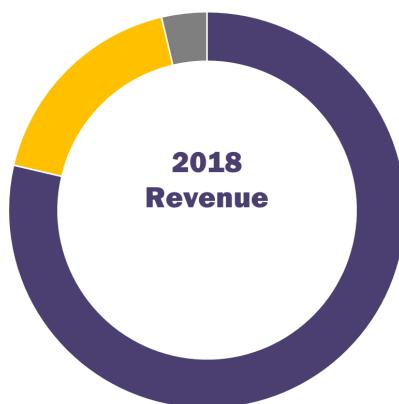
Our Sisters' House (OSH), a local nonprofit whose mission is to provide advocacy, education and support to survivors of domestic violence, has partnered with the Crystal Judson Family Justice Center (CJFJC) since its inception. OSH was there when the doors opened, providing community advocacy to survivors of domestic violence with an emphasis on reaching marginalized populations; in particular, African American women. OSH has had as many as 2 advocates housed at the CJFJC with these advocates, providing court support, assistance with protection orders, safety planning, connecting clients to community resources including support groups, housing referrals and legal resources.

This relationship with the CJFJC has created a program called Stepping Stones, a psycho-educational program for children who have witnessed violence. We have also collaborated on providing culturally-specific advocacy and supportive services for African American women. The CJFJC collaborates with OSH on fundraising, trainings, and community events. The CJFJC has been an integral asset contributing to OSH's success and longevity in this community.

The partnership with the CJFJC has allowed OSH to be one of the key resources for clients seeking services at the CJFJC. The OSH advocates receive on-going, updated and relevant trainings. The partnership allows for OSH to stay current with trending technology and resources so we can better serve our clients. We have established relationships with additional community partners that has expanded our network and facilitated us in working with additional organizations. The CJFJC is and continues to be a key player for those impacted by intimate partner violence.



Kelli Robinson, MBA
Executive Director
Our Sisters' House



■ Local \$1,130,050 ■ Federal \$253,984 ■ Donations \$52,964

THANK YOU TO OUR DONORS

When it comes to improving the safety and well-being of our community, we recognize and embrace the saying “it takes a village.” In that spirit, we would like to acknowledge the hard work and dedication of our donors and community partners, many of which are listed below. Thank you for all you do. We value our donors and look forward to collaborating with others.

We strive to ensure that all 2018 donors are recognized in this report and apologize for any errors or omissions.

Abigail McLane	Foresters
Altierus	Francis Doyle
Andrew Peterson	Gail Ryan
Belinda Jones	GFWC Valley Volunteers
Bella Rose Martineau	GFWC-Tacoma
Broadway Center for the Performing Arts	Gilbert Quante
Cecile Schwartz	Glacier Drilling & Dewatering
Center for Dialog & Resolution	Gloria Smith
Cherri Anderson	Harbor Christian Center
Cheryl Hill	Heather Anderson
Cindy Falceto	Hope Community Church
City of Fircrest	ILWU 23
City of Puyallup	Jane Orton
City of Tacoma	Janet Miller
City of University Place	Jared The Galleria of Jewelry
Claire Plourde	Jeanne Apffel
Corina Bakery	Jenn Fricke
Correen Oleck	Jennifer Lindgren
Craig & Michelle Roberts	Jennifer Unger
Cry Baby Mafia	Joan Jones
Darcy Diaz	John Palmer
Doug Lineberry	Johnson Art, Inc.
E.B. Roland	Joyce Edwards
Ellen Stancik	K. Platt
Embla #2 Daughters of Norway Past Presidents	Kaity Cassio Igaui
EmmaJean Haynes	Kellie Brown
Family Life Community Church	KemperSports

Kirsten & Tim York
Lady Bug Red Hats
LDS Church-Graham
LDS Church-Key Center
LDS Church-Poulsbo
LDS Church-University Place
Lincoln Class of '54
Local Boys Taproom LLC
Marcia Halstead
Marjorie Urban
Maxine Strom
Meadow Park Wednesday
Women's League
Melvin Gidley
Merrill Gardens
Mi Yeoung Lee
Michael Darling
Monica Potucek
Mt. Rainier Doll Club
MultiCare Health System
Nadia Van Atter
Nancy Maio
Nora Hansen & Penny Burns
P.E.O. Chapter C
Pat Roundy
Paul Luvera
Peyton & Ryleigh Stapleton
Pierce County Council & Staff
Pierce County Economic Development
Pierce County Human Resources
Product of the North
Puyallup Tribe of Indians
Quiltmakers
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Robert & Annie Yu
Robert Swenson
Robert Thomsen
Roz Norman
S L Driscoll
Sallie Brown
Sandra Heley
Savannah Smith
Seattle Mariners
Selena Ibrahim
Sharon Green
St. Paul Missionary Baptist Church
Stadium Thriftway
Starbucks
Susan Adams & Scott Provost
Sydney Longoria
T.Morgan
Tapco Credit Union
Terri Farmer
The Cleaning Authority
The Grand Cinema
The Parkway Tavern
The Watson Family
Third Saturday Crafts
Thomsen Timber
Trader Joe's
TRA-MINW
Tricia Donovan
Tulalip Tribes Charitable Contributions
Venus Dergan
Vicki Stoddard
Vino Aquino
William Meyers
Women's Resource Northwest
Yvonne Manly

10 WAYS YOU CAN HELP A VICTIM OF DOMESTIC VIOLENCE

1 Reassure them
that the abuse is
not their fault

2 Encourage
them to speak
with a professional
about safety
planning

3 Don't assume
they will end the
relationship and
do not "insist" or
pressure them
to do so

4 Listen to what
they are saying

5 Let them make
their own decisions

6 Provide them
with a safe time and
place to be heard

7 Don't bad-
mouth the abuser to
them, in public
or online

8 BELIEVE them

9 Ask them what
type of support
would be helpful

10 Know that
you don't need to be
alone in this, domes-
tic violence re-
sources are available



Call Us:
Helpline: (253) 798-4166
Toll Free: (800) 764-2420
TDD: (253) 798-4620



Visit the Center:
718 Court E
Tacoma, WA 98402



Website:
www.aplaceofhelp.com