



## LETTER FROM THE BOARD CHAIR & CENTER DIRECTOR

Bill Gates once said, “Our success has really been based on partnerships from the very beginning.” We couldn’t agree more with his sentiment. That is why, in 2018, the Crystal Judson Family Justice Center (CJFJC) continued to seek collaborative relationships across many disciplines.

As of this year, we maintain partnerships with 35 different agencies, both on-site and off. These collaborations benefit both our clients and the community as a whole. A prime example are our new partnerships around medical services. We created new collaborations around domestic violence victims and substance abuse with a new program created by Good Samaritan Behavioral Health, which has also given us the opportunity to receive a technical assistance grant from the International Alliance for Hope. We are also working closely with two major local medical providers, training their new physicians around domestic violence and the services available in our community.

We continued to grow our partnerships in the law enforcement community, adding the Tacoma Police Department to the list of law enforcement agencies that the CJFJC supports by performing outreach to domestic violence victims who have reached out to the police for help. Our philosophy is that if a victim reaches out for help, why wouldn’t we want to reach out to them to offer further help and support?

We have accomplished much since opening in 2005, but so much more is still to be done. We will continue to work collaboratively with our partners to ensure that the services we provide meet the needs of our clients. We will also continue to inform and educate our community members about domestic violence and why it is the responsibility of each of us to work toward the day when family violence is no longer tolerated in our society.

Ever grateful for the support of our partners, funders and friends, please know that our commitment to the CJFJC mission is strong. Together we will continue to provide the exceptional service and support that our clients have come to expect, while always looking to expand our partnerships to include more of the vital services our clients need.



Rick Talbert  
Pierce County Council Member  
Chair, Crystal Judson Family Justice Center Executive Board



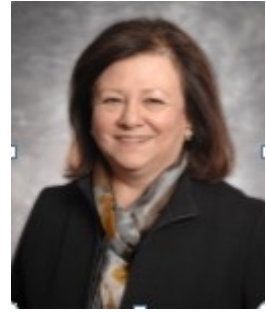
Craig Roberts  
Executive Director  
Crystal Judson Family Justice Center



**Rick Talbert, Chair**  
Pierce County Councilmember  
2010 to 2018



**Connie Ladenburg**  
Pierce County Councilmember  
2017 to Present



**Lois Bernstein, Senior VP**  
Community Services  
MutliCare Health Systems  
2011 to Present



**Catherine Ushka**  
Tacoma City Council  
2018 to Present

**Crystal Judson**  
**Family Justice Center**  
**Executive Board**



**Robert Thoms**  
Tacoma City Council  
2014 to Present

## **COMMUNITY PARTNERSHIPS**

Alliance for Hope International • Associated Ministries • Bonney Lake P.D. • Catherine Place • City of Tacoma Neighborhood & Community Services Department • Community Health Care • Day One Washington • Department of Child Support • Department of Social & Health Services • Fircrest P.D. • Good Samaritan Behavioral Health • JBLM Family Advocacy Program • Kindred Souls Foundation • Korean Women's Association • Lakewood P.D. • Milton P.D. • National Family Justice Center Alliance • Our Sisters' House • Pacific Lutheran University • Pierce County Animal Control • Pierce County Prosecuting Attorney's Office • Pierce County Sheriff's Department • Pierce County Superior Court Clerk's Office • Pierce Youth Outreach • Puyallup P.D. • Rebuilding Hope/SACPC • Tacoma Animal Control • Tacoma Community College • Tacoma Family Medicine • Tacoma Police Department • Tacoma Probono • University of Puget Sound • University of Washington/Tacoma • University Place P.D. • Washington State Coalition Against Domestic Violence

## **CRYSTAL JUDSON FAMILY JUSTICE CENTER PROGRAMS**

### **COMMUNITY ADVOCACY**

Onsite crisis intervention services are available, on a drop-in basis, in a welcoming environment. Survivors meet with an advocate to develop safety plans, receive domestic violence education and identify options to connect to other services within the CJFJC and the community. Friends and family services offer victim's loved ones the opportunity to learn more about domestic violence and how to support their loved one.

### **MAKING A DIFFERENCE IN 2018**

**2,147**

survivor visits  
to the CJFJC

**98**

friends and family members  
were provided  
supportive services

**626**

children visits to the  
CJFJC

**770**

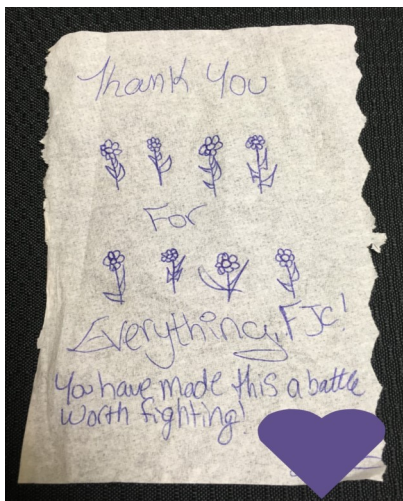
educational conversations on  
strangulation and referrals to  
medical services were  
provided

**226**

conversations about animal  
safety and wellbeing

**3,405**

follow-up touches providing  
ongoing support to survivors  
in implementing their safety  
plans and connecting to  
housing, legal and health  
services



### **PIERCE COUNTY DOMESTIC VIOLENCE HELPLINE**

Advocates assist survivors, community members and other callers with safety planning, domestic violence education and referrals to services.

**7,547** callers had real time access to advocates

Day One was utilized **229** times to connect survivors  
and their children to emergency shelter

## CRIMINAL JUSTICE SERVICES

At the CJFJC, victims of domestic violence can access the Pierce County Prosecuting Attorney's Domestic Violence Unit (both misdemeanor and felony) and the Pierce County Sheriff's Domestic Violence Unit.

The Pierce County Sheriff's Domestic Violence Unit provided investigation and follow-up on **3,599** domestic violence reports



Prosecuting Attorney Victim Witness Advocates provided support and education to **1,640** victims in criminal proceedings

## LEGAL / PROTECTION ORDER

Survivors are able to work one-on-one with advocates, file for a domestic violence protection order at the CJFJC and receive in-depth education on how to incorporate the protection order into a larger safety plan. This program also provides court support in Domestic Violence Protection Order Court and assists survivors in coordinating the service of orders. Serving the civil legal needs of survivors, this program partners with Tacoma Probono to provide clients with access to legal clinics, limited representation in family law and protection order proceedings.

**419**

Temporary orders for protection were filed with assistance from advocates working from the CJFJC

**555**

Petitioners were provided court support

**24**

Legal Clinics Held for Survivors



## SURVIVOR WELLBEING

Focuses on improving care, access and outcomes for survivors in our community. In 2018, survivors who accessed advocacy services at the Center reported the following outcomes:

**95%**

reported being able to access the services they needed

**98%**

reported they knew how to connect with services in the future

**98%**

reported feeling better able to handle their situation



## COMMUNITY WELLBEING

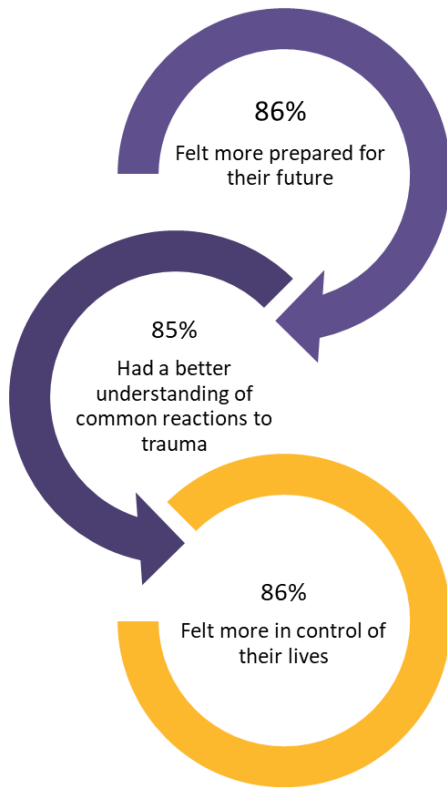
Supports a healthier community by providing education to help build awareness around domestic violence and increase knowledge of services throughout the community.

**114** Presentations were attended by  
**2,135** community members

Presentations were provided throughout the community on topics including intimate partner violence, how to support a survivor and healthy relationships

**1,115** Victims were provided outreach

Outreach advocacy was provided to people filing for protection orders in the Superior Court Clerk's Domestic Violence Protection Order Office and on police reports



## COUNSELING AND SUPPORT GROUPS

Survivors are provided ongoing care in their journey of healing through support groups and one-on-one counseling. The CJFJC, in partnership with Good Samaritan Behavioral Health and Catherine Place, offer free, low barrier access to mental health care.

counseling and support group services were  
accessed **379** times



## COMMUNITY SUPPORT



Interns, volunteers and chaplains donated  
**2,988** hours to support survivors  
at the CJFJC

Volunteer Chaplains provided caring  
services to **638** survivors and their  
companions



Winter Shop, supported 100%  
by donations, served  
**59** survivors and **191**  
children



Charitable grants and donations from  
our community made it possible for  
survivors to access food services at the  
CJFJC **4,872** times





## COMMUNITY PARTNERSHIP

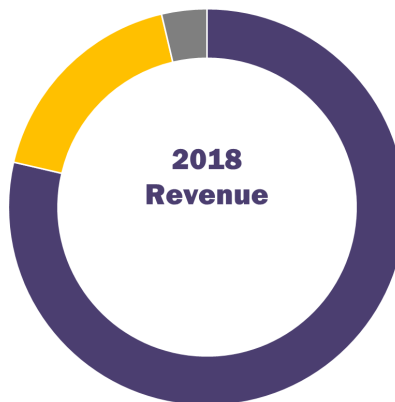
Our Sisters' House (OSH), a local nonprofit whose mission is to provide advocacy, education and support to survivors of domestic violence, has partnered with the Crystal Judson Family Justice Center (CJFJC) since its inception. OSH was there when the doors opened, providing community advocacy to survivors of domestic violence with an emphasis on reaching marginalized populations; in particular, African American women. OSH has had as many as 2 advocates housed at the CJFJC with these advocates, providing court support, assistance with protection orders, safety planning, connecting clients to community resources including support groups, housing referrals and legal resources.

This relationship with the CJFJC has created a program called Stepping Stones, a psycho-educational program for children who have witnessed violence. We have also collaborated on providing culturally-specific advocacy and supportive services for African American women. The CJFJC collaborates with OSH on fundraising, trainings, and community events. The CJFJC has been an integral asset contributing to OSH's success and longevity in this community.

The partnership with the CJFJC has allowed OSH to be one of the key resources for clients seeking services at the CJFJC. The OSH advocates receive on-going, updated and relevant trainings. The partnership allows for OSH to stay current with trending technology and resources so we can better serve our clients. We have established relationships with additional community partners that has expanded our network and facilitated us in working with additional organizations. The CJFJC is and continues to be a key player for those impacted by intimate partner violence.



Kelli Robinson, MBA  
Executive Director  
Our Sisters' House



■ Local \$1,130,050 ■ Federal \$253,984 ■ Donations \$52,964

## THANK YOU TO OUR DONORS

When it comes to improving the safety and well-being of our community, we recognize and embrace the saying “it takes a village.” In that spirit, we would like to acknowledge the hard work and dedication of our donors and community partners, many of which are listed below. Thank you for all you do. We value our donors and look forward to collaborating with others.

We strive to ensure that all 2018 donors are recognized in this report and apologize for any errors or omissions.

Abigail McLane  
Altierus  
Andrew Peterson  
Belinda Jones  
Bella Rose Martineau  
Broadway Center for the Performing Arts  
Cecile Schwartz  
Center for Dialog & Resolution  
Cherri Anderson  
Cheryl Hill  
Cindy Falceto  
City of Fircrest  
City of Puyallup  
City of Tacoma  
City of University Place  
Claire Plourde  
Corina Bakery  
Correen Oleck  
Craig & Michelle Roberts  
Cry Baby Mafia  
Darcy Diaz  
Doug Lineberry  
E.B. Roland  
Ellen Stancik  
Embla #2 Daughters of Norway Past Presidents  
EmmaJean Haynes  
Family Life Community Church

Foresters  
Francis Doyle  
Gail Ryan  
GFWC Valley Volunteers  
GFWC-Tacoma  
Gilbert Quante  
Glacier Drilling & Dewatering  
Gloria Smith  
Harbor Christian Center  
Heather Anderson  
Hope Community Church  
ILWU 23  
Jane Orton  
Janet Miller  
Jared The Galleria of Jewelry  
Jeanne Apffel  
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Kellie Brown  
KemperSports

Kirsten & Tim York  
Lady Bug Red Hats  
LDS Church-Graham  
LDS Church-Key Center  
LDS Church-Poulsbo  
LDS Church-University Place  
Lincoln Class of '54  
Local Boys Taproom LLC  
Marcia Halstead  
Marjorie Urban  
Maxine Strom  
Meadow Park Wednesday  
Women's League  
Melvin Gidley  
Merrill Gardens  
Mi Yeoung Lee  
Michael Darling  
Monica Potucek  
Mt. Rainier Doll Club  
MultiCare Health System  
Nadia Van Atter  
Nancy Maio  
Nora Hansen & Penny Burns  
P.E.O. Chapter C  
Pat Roundy  
Paul Luvera  
Peyton & Ryleigh Stapleton  
Pierce County Council & Staff  
Pierce County Economic Development  
Pierce County Human Resources  
Product of the North  
Puyallup Tribe of Indians  
Quiltmakers  
R Michaelsen  
Randy York  
Robert & Annie Yu

Robert Swenson  
Robert Thomsen  
Roz Norman  
S L Driscoll  
Sallie Brown  
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Sydney Longoria  
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Terri Farmer  
The Cleaning Authority  
The Grand Cinema  
The Parkway Tavern  
The Watson Family  
Third Saturday Crafts  
Thomsen Timber  
Trader Joe's  
TRA-MINW  
Tricia Donovan  
Tulalip Tribes Charitable Contributions  
Venus Dergan  
Vicki Stoddard  
Vino Aquino  
William Meyers  
Women's Resource Northwest  
Yvonne Manly

# 10 WAYS YOU CAN HELP A VICTIM OF DOMESTIC VIOLENCE

- 1 Reassure them that the abuse is not their fault
- 2 Encourage them to speak with a professional about safety planning
- 3 Don't assume they will end the relationship and do not "insist" or pressure them to do so
- 4 Listen to what they are saying
- 5 Let them make their own decisions
- 6 Provide them with a safe time and place to be heard
- 7 Don't bad mouth the abuser to them, in public or online
- 8 BELIEVE them
- 9 Ask them what type of support would be helpful
- 10 Know that you don't need to be alone in this, domestic violence resources are available



Call Us:  
Helpline: (253) 798-4166  
Toll Free: (800) 764-2420  
TDD: (253) 798-4620



Visit the Center:  
718 Court E  
Tacoma, WA 98402



Website:  
[www.aplaceofhelp.com](http://www.aplaceofhelp.com)