



ANNUAL REPORT 2020

Crystal Judson Family Justice Center

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2020, a year where there were so many unknowns, the Crystal Judson Family Justice Center continued to show up to support survivors.

2020 ambushed us and demanded that we come together and collectively adapt our care to continue to serve survivors in our community in a meaningful way. We have learned A LOT since March 2020. We have found new ways to connect, new ways to collaborate and new ways to partner. The Crystal Judson Family Justice Center was built with the goals of providing a safe location where survivors' needs are met, where families thrive, and hope is realized. These continue to be foundational goals, but in 2020 care shifted to a remote model and we were challenged to develop new ways to ensure this vital work continued.

Through our 15-year partnership with Korean Women's Association and Our Sisters' House, we were able to pivot Community Based Advocacy Services from in-person to remote with no lapse in care to our community.

2020 Highlights

- Community members turned to the Crystal Judson Family Justice Center for support **9,835** times.
- The Community based advocacy team comprised of CJFJC, KWA and OSH advocates supported **8,083** calls on the Pierce County Domestic Violence Helpline.
- Advocates supported survivors in pursuing emergency orders of protection **196** times and, through our partnership with TacomaProbono, survivors had access to **65** legal aid clinics to support them in pursuing civil legal matters including family law cases.
- The VOICES Committee (a group of survivors working to ensure the voices of victims and survivors are being represented, heard, and honored) met **12** times in 2020.
- CARES Act Funding allowed us to get technology into the hands of survivors. With the help of CJFJC partners, including the Korean Women's Association, Our Sisters' House, Pierce County Prosecuting Attorney's Office, Catherine Place, and the Pierce County Sheriff's Department, we were able to provide smart phones and 3 months of talk, text and data to **43** survivors.

- From March to the end of December, this small but mighty advocacy team answered **6,832** Helpline Calls, provided **2,006** in-depth advocacy touches and supported **112** people in filing for Emergency Protection Orders.
- In 2020, the CJFJC was awarded a **three-year** grant from the Office on Violence Against Women, supporting survivors and professional collaboration totaling **\$1 million** dollars.

Outreach

In the early months of the pandemic, the CJFJC joined in partnership with other local programs committed to addressing gender-based violence and created a flyer to share in grocery stores. The goal of this outreach was to connect with survivors in the one space they would be able to get to during lockdown (the grocery store) and let them know services were still here for them.

Advocates provided outreach on police reports, calling out **3,197** times to victims listed in police reports, asking the question, “you called for help, what does help look like for you?”

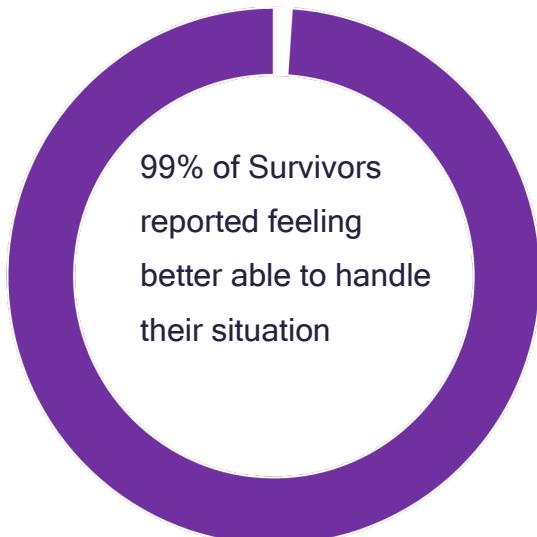
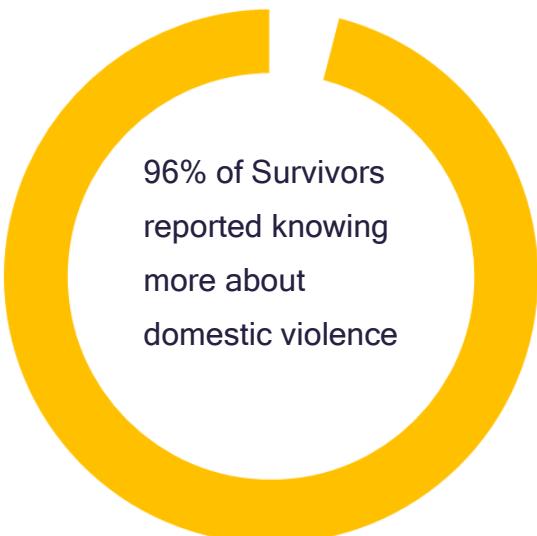
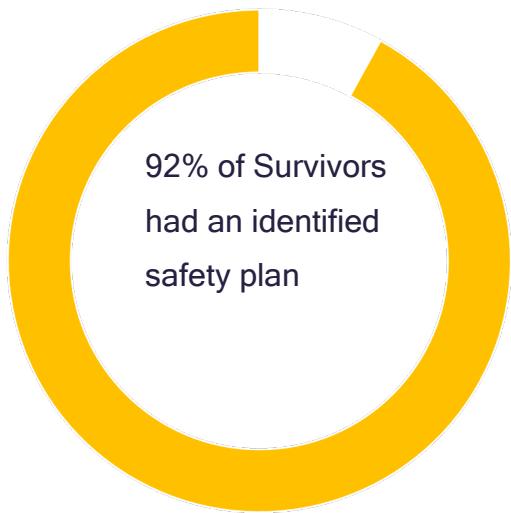
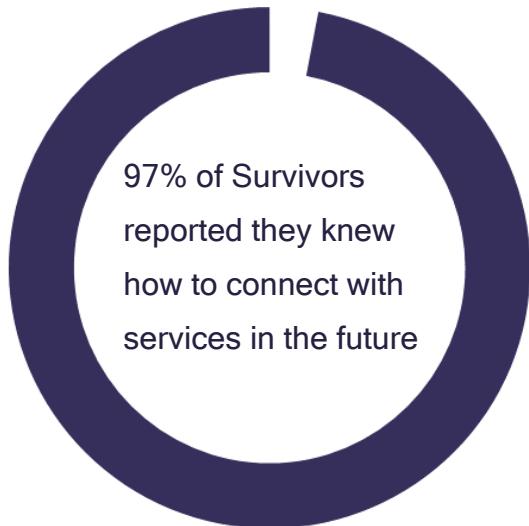
We KEPT presenting. We moved our community presentations to an online platform and kept doing outreach, providing **40** presentations to **617** Community Members

In collaboration with Pierce County Human Resources, the CJFJC is now offering **quarterly** presentations to Pierce County Employees on Domestic Violence and Vicarious Trauma & Self Care.



“FJC gave me a voice I did not have prior to meeting with an advocate.” - Survivor

Outcomes



2020 Donations

AI & Georgia Meier Foundation
Amaranth Chapter No. 48
Center for Independence
Ashlie Solomon & Stephanie Terrien
Brett Gjefle
Jared
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Tricia Donovan
Tulalip Tribes
William Meyers

We strive to ensure that all 2020 donors are recognized in this report and apologize for any errors or omissions.

Partnerships 2020

Our model is rooted in partnership, with sixteen years of experience bringing together community and system-based professionals. The CJFJC supports the work of 9 programs, 35 partner organizations including 7 onsite partners, and 39 co-located professionals.

Alliance for Hope International • Bonney Lake P.D. • Catherine Place • City of Tacoma Neighborhood & Community Services Department • Community Health Care • Day One Washington • Department of Child Support • Department of Social & Health Services • Fircrest P.D. • Good Samaritan Behavioral Health • JBLM Family Advocacy Program • Kindred Souls Foundation • Korean Women's Association • Lakewood P.D. • Milton P.D. • National Family Justice Center Alliance • Our Sisters' House • Pacific Lutheran University • Pierce County Animal Control • Pierce County Prosecuting Attorney's Office • Pierce County Sheriff's Department • Pierce County Superior Court Clerk's Office • Pierce Youth Outreach • Puyallup P.D. • Rebuilding Hope/SACPC • Tacoma Animal Control • Tacoma Community College • Tacoma Family Medicine • Tacoma Police Department • Tacomaprobono • University of Puget Sound • University of Washington/Tacoma • University Place P.D. • Washington State Coalition Against Domestic Violence

2020 Closing Thoughts

2020 has been a challenging year on many levels for the Crystal Judson Family Justice Center, our community, our nation, and our world. From COVID-19 to an increasing political divide to continuing economic and racial inequalities and the need for criminal justice reform - these challenges impacted our communities very differently. We are dedicated to having the hard conversations around Diversity, Equity and Inclusion and are steadfast in our commitment to taking the necessary action which fosters substantive and lasting change. We are committed to do this work; it is whole life work. As I write these final thoughts, we are preparing to bring the team back to the Family Justice Center and transition to providing services on-site in a safe and healthy manner. Change has always been a given in the evolution of a Family Justice Center and I look forward to the positive changes in the days, weeks and months ahead. In the words of Abraham Maslow, "In any given moment we have two options: to step forward into growth or step back into comfort." We are choosing growth.

Sincerely,

Craig Roberts