

*“ Thank you for everything! This was the scariest thing for me to do... to be so vulnerable. But I was truly matched with the best option! I feel free in my heart & soul... and know I did the best thing for myself and daughter!” —Survivor*

718 Court E | Tacoma, WA 98402 | (253) 798-4166

[www.aplaceofhelp.org](http://www.aplaceofhelp.org)



**CRYSTAL JUDSON FAMILY JUSTICE CENTER**  
**2017 ANNUAL REPORT**





LETTER FROM THE BOARD CHAIR & CENTER DIRECTOR

Reviewing the past year gives us time to identify our successes and look at where we can improve and grow. Working with individuals suffering from intimate partner violence helps you to understand that every data point speaks to an individual’s life. Statistics do not communicate the magnitude of the human life that is in crisis and seeking assistance from the Crystal Judson Family Justice Center.

The statistics in these pages reflect the experiences of those in our community. They are individuals who are unique and who matter. While we show you these numbers in aggregate, what they embody are dynamic, complex individuals who deserve and need thoughtful and meaningful attention.

We are thankful to have the support of both the Pierce County Council and Tacoma City Council which allows us to continue serving the community. We are grateful to our partners who are tireless in their efforts to serve and support survivors. We have reverence for the survivors whom we have the privilege to work with.

We are proud and honored to do the work we do.

Thank you,

Rick Talbert  
Pierce County Council Member  
Chair, Crystal Judson Family Justice Center Executive Board

Craig Roberts  
Executive Director, Crystal Judson Family Justice Center

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William Suarez-Gomez  
World Vision

We strive to ensure that all 2017 donors are recognized in this report and apologize for any errors or omissions.

# THANK YOU TO OUR DONORS

When it comes to improving the safety and well-being of our community, we recognize and embrace the saying “it takes a village.” In that spirit, we would like to acknowledge the hard work and dedication of our donors and community partners, many of which are listed below. Thank you for all you do. We value our donors and look forward to collaborating with others.

Abigail McLane  
ABT Associates Inc  
Agnus Dei  
Aileen Cruz  
Alan & Nancy Hill  
Alison Rigby  
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**Rick Talbert, Chair**  
Pierce County Councilmember  
2010 to Present



**Connie Ladenburg**  
Pierce County Councilmember  
2017 to Present



**Lois Bernstein, Senior VP**  
Community Services  
MutliCare Health Systems  
2011 to Present



**Catherine Ushka**  
Tacoma City Council  
2018 to Present

## Crystal Judson Family Justice Center Executive Board



**Robert Thoms**  
Tacoma City Council  
2014 to Present

### COMMUNITY PARTNERSHIPS

Alliance for Hope International • Associated Ministries • Bonney Lake P.D. • Catherine Place • City of Tacoma Neighborhood & Community Services Department • Day One Washington • Department of Child Support • Department of Social & Health Services • Fircrest P.D. • Good Samaritan Behavioral Health • JBLM Family Advocacy Program • Kindred Souls Foundation • Korean Women’s Association • Lakewood P.D. • Milton P.D. • Our Sisters’ House • Pacific Lutheran University • Pierce County Animal Control • Pierce County Prosecuting Attorney’s Office • Pierce County Sheriff’s Department • Pierce County Superior Court Clerk’s Office • Pierce Youth Outreach • Puyallup P.D. • Rebuilding Hope/SACPC • Tacoma Community College • Tacoma Police Department • Tacoma Probono • University of Puget Sound • University of Washington/Tacoma • University Place P.D. • Washington State Collation Against Domestic Violence

# CRYSTAL JUDSON FAMILY JUSTICE CENTER

## PROGRAMS

### COMMUNITY ADVOCACY

Onsite crisis intervention services are available, on a drop-in basis, in a welcoming environment. Survivors meet with an advocate to develop safety plans, receive domestic violence education and identify options to connect to other services within the CJFJC and the community. Friends and family services offer a victim’s loved one the opportunity to learn more about domestic violence and how to support their loved one.

MAKING A  
DIFFERENCE  
IN 2017

- 2,319 survivor visits to the CJFJC
- 75 friends and family members were provided supportive services
- 2,533 follow-up calls were made to provide continuing support to survivors in implementing their safety plans and connecting to housing, legal and health services
- 6,850 callers had real time access to advocates

### PIERCE COUNTY DOMESTIC VIOLENCE HELPLINE

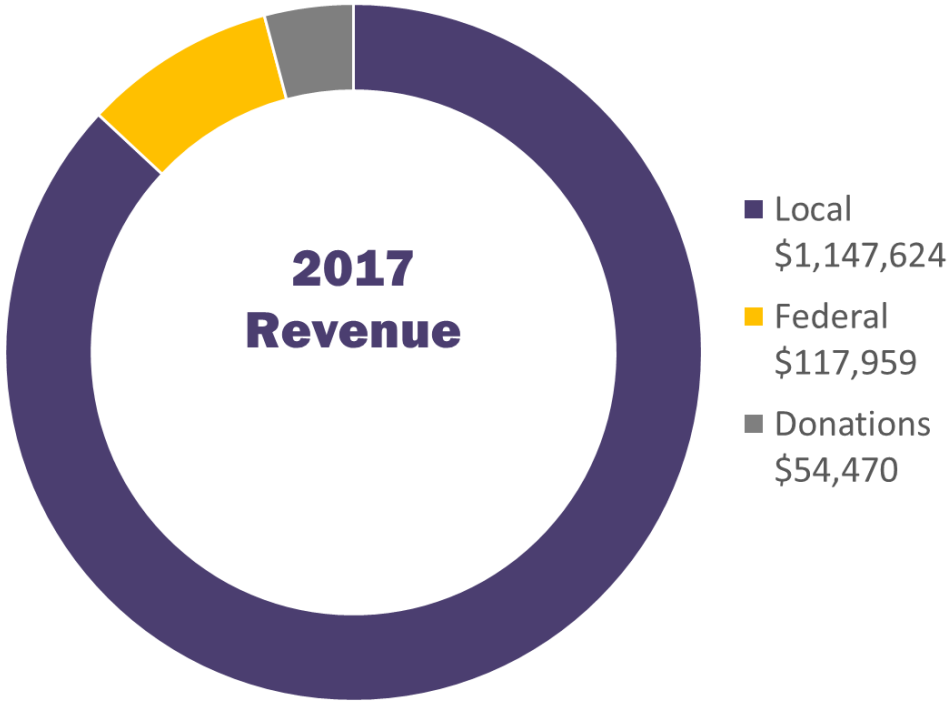
Advocates assist survivors, community members and other callers with safety planning, domestic violence education and referrals to services.

“Thank you for the help you provided me today. I feel more capable and that I am on the right track to accomplish what I want.” - Survivor

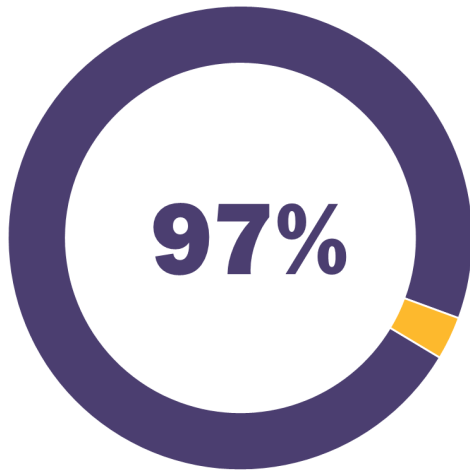
### INTERNS, CHAPLAINS AND VOLUNTEERS

1,478 hours	Interns
1,167 hours	Chaplains
375 hours	Volunteers

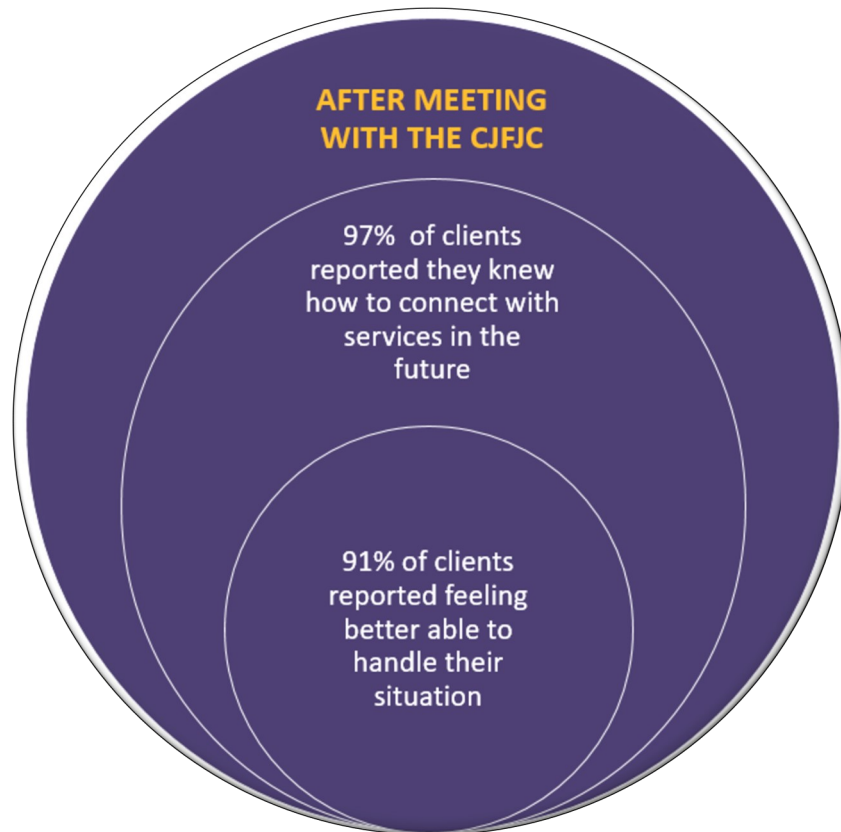
In 2017, interns, Chaplains and volunteers dedicated over 3,000 hours to the CJFJC.



“Thank you :). You have been most wonderful through this process and I feel good knowing that anyone in a similar situation has your services to help them as well. It is important to have this place TO HELP THE community. ” -Survivor



**97% of clients  
reported being  
able to access  
the services they  
needed**



*“Having all the aspects; legal, Address Confidentially Program and especially Department of Child Support all under one roof and on the same page changed everything. My issues all addressed at once- Thank You!”*

*-Survivor*

## LEGAL / PROTECTION ORDER

The legal program allows victims to work one-on-one with advocates, file for a Domestic Violence Protection Order at the CJFC and receive in-depth education on how to incorporate the protection order into a larger safety plan. This program also provides court support in Domestic Violence Protection Order Court and assists survivors in coordinating the service of orders. Serving the civil legal needs of survivors, this program partners with Tacoma Probono to provide clients with access to legal clinics and limited representation in family law and protection order proceedings.

317	Temporary orders for protection were filed from the CJFC
502	Petitioners were provided court support

**After working with an advocate, 81% of clients were able to identify others who could be part of their safety plan**



CRIMINAL JUSTICE SERVICES

At the CJFJC, victims of domestic violence can access the Pierce County Prosecuting Attorney’s Domestic Violence Unit (both misdemeanor and felony) and the Pierce County Sheriff’s Domestic Violence Unit.

THE PIERCE COUNTY SHERIFFS’ DOMESTIC VIOLENCE UNIT PROVIDED INVESTIGATION AND FOLLOW-UP ON **3,643** DOMESTIC VIOLENCE REPORTS.

PROSECUTING ATTORNEY VICTIM WITNESS ADVOCATES PROVIDED SUPPORT AND EDUCATION TO **868** VICTIMS IN CRIMINAL PROCEEDINGS.

*“Being on the receiving end of a "victims role" was hurting, shaming, and embarrassing; however CJFJC staff and law enforcement acknowledged my feelings, but most importantly, focused on events, accounts and a plan to move forward with respect, dignity, and compassion.” -Survivor*

COUNSELING AND SUPPORT GROUPS

Survivors are provided ongoing care in their journey of healing through support groups and one-on-one counseling. The CJFJC, in partnership with Good Samaritan Behavioral Health, offers low barrier access to mental health care.

COUNSELING AND SUPPORT GROUP SERVICES WERE ACCESSED **247** TIMES

OUTREACH

Outreach supports a healthier community by providing education to help build awareness around domestic violence and increase the knowledge of services throughout the community.

**40** Presentations to **1,057** Teens  
**103** Presentations to **1,869** Community Members  
**940** Victims Were Provided Outreach Advocacy

PRESENTATIONS ON HEALTHY RELATIONSHIPS WERE PROVIDED IN AREA HIGH SCHOOLS.  
  
PRESENTATIONS WERE PROVIDED THROUGHOUT THE COMMUNITY ON A VARIETY OF TOPICS INCLUDING INTIMATE PARTNER VIOLENCE, HOW TO SUPPORT A SURVIVOR  
  
OUTREACH ADVOCACY WAS PROVIDED TO PEOPLE FILING FOR PROTECTIONS ORDERS IN THE SUPERIOR COURT CLERK’S DOMESTIC VIOLENCE PROTECTION ORDER OFFICE AND ON POLICE REPORTS.

